



TRANSPORT THAT COUNTS

NZ LOOK GROUP

WWW.NZLOOKSHUTTLES.CO.NZ



**NZ LOOK
SHUTTLES**





NZ Look Group

MISSION

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We're not just an A to B service. We care.

A smart, experienced team + tailored transport options.

MISSION

Be easy to work with.

Be smart with the tech we use (and invest/change where needed).

Keep security a priority.

Stay sharp with training and development.



NZ LOOK
SHUTTLES



NZ Look Group

HISTORY

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Our evolution.

A journey with a clear goal.

Our rule: give travelers the best experience possible.

NZ Look Shuttles Limited was born in 2017 as a small, family-run airport shuttle business delighting customers in the Lincoln and Rolleston area of Canterbury.

Founders Tim and Heather Woods had taken a leap of faith and moved from Sydney, Australia to Christchurch, New Zealand.

With backgrounds in transport and business management, and being adventure and travel lovers at heart, they found their happy place welcoming travelers from around the world to the fabulous Garden City.



With high expectations around service, they quickly found a niche in the corporate space, delivering exceptional value and support to many locals and their places of work.

Fast-forward to 2024, and we're an established brand in Christchurch with a healthy corporate, and private, client base.

The acquisition of **Christchurch Combined Shuttles** in October 2021 saw us become a team of 5 drivers and 6 vehicles with a simple rule of thumb: deliver the best experience for the customer.

We've since grown to a healthy team of 9 superstars.



NZ LOOK SHUTTLES





NZ Look Group

KEY DETAILS

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NZ Look Shuttles Limited

Office: 21/3 Factory Drive, Rolleston, Canterbury

Postal: 8 Mather Place, Springston, Canterbury

Email: hello@nzlookshuttles.co.nz

NZBN: 9429046006141

GST: 122-325-636



Heather Woods

Managing Director - 50% Owner

Ph: 027 88 77701



Tim Woods

Director - 50% Owner

Ph: 027 88 77811



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WHAT WE DO

WWW.NZLOOKSHUTTLES.CO.NZ

Your tailored approach to moving people.

24 hours a day, 7 days a week, 365 days a year.

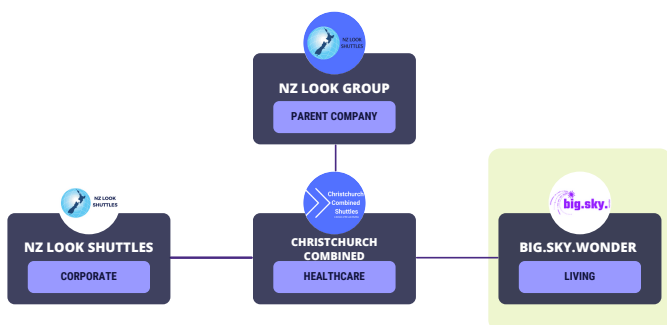
- Airport transfers
- Group transfers
- Point-to-point transfers



NZ Look Shuttles gives travelers the opportunity to experience a premium service when moving for business, tourism, education or sport.

Christchurch Combined Shuttles is a specialist healthcare transfer service. Helping those moving for regular healthcare needs, and in times of crisis.

Big.Sky.Wonder is your doorway to Creative Tourism.
launching soon





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QUALITY

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You are our priority.

Keeping our team safe, keeps your people safe.

- Human Resources team
- Work Health & Safety support
- Compliance



bright^{safe}

bright^{hr}

Peninsula is our support team for all employee relations matters and work health and safety support:

- Risk management controls
- Hazard reporting
- Incident reporting
- Documents - Safe work operating
- e-Learning for development and compliance
- Responsibility management
- Employee and team management
- Team safety



NZ LOOK
SHUTTLES



Christchurch
Combined
Shuttles



NZ Look Group

QUALITY

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Accountability for safety.

A light footprint + safe travels.

We like easy. We keep our business tidy, safe and accessible.

We always consider ways that make life easier and safer for everyone.



Google Workspace



Our approach to **Quality and Safety** is via the Qualmark rating system, which we're recently just achieved **Gold status** in our assessment.

A Gold business is a best-in-class sustainable tourism business in New Zealand, delivering exceptional customer experiences, an integral part of everything they do.

A Gold Sustainable Tourism Accreditation identifies those businesses leading the way in making the New Zealand tourism industry a world-class sustainable visitor destination.

FIVE AREAS OF FOCUS:

- Health Safety
- Business Systems
- Environment
- People
- Community & Culture

*A full report showing how we meet the criteria can be provided.



NZ LOOK SHUTTLES



You benefit from our capability.



- Volume
- Value
- Strong Health & Safety plan
- Precision logistics
- Discretion: we'll sign an NDA if you need us to
- Experienced, knowledgeable team
- Customer-first mentality
- Exclusive use
- Fixed rates
- Possess all required licences and permits

EASY TO
WORK WITH

FLEXIBLE

TIDY &
ACCESSBLE

SUPPORTED BY
TECHNOLOGY

EASY
INVOICING

STREAMLINED
COMMUNICATIONS



NZ LOOK
SHUTTLES



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OUR PARTNERS

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Who we help

- Travel Agents (National)
- Corporate (National)
- Education providers
- International Tourism booking sites
- Domestic private tourism
- Conference and Business
- Entertainment: artists and crew
- Event Managers

Tourists



Business travellers

Patients



Athletes



NZ LOOK SHUTTLES



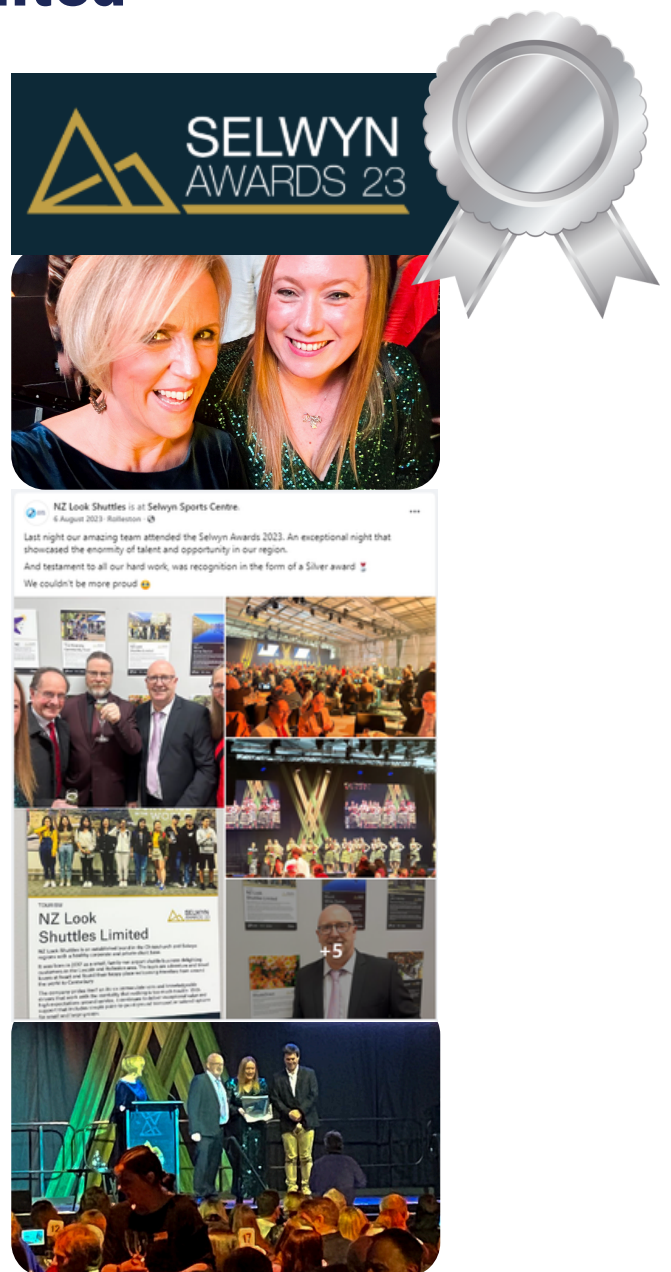
NZ Look Group

OUR CRED

WWW.NZLOOKSHUTTLES.CO.NZ

Award-winning and accredited

Your success is our success.



NZ LOOK SHUTTLES



NZ Look Group

OUR VEHICLES

WWW.NZLOOKSHUTTLES.CO.NZ

Practical, modern fleet

- Our fleet is always changing and expanding.
- We look for vehicles that cater to our client needs.
- Regular service schedules
- Luggage trailers
- People-moving capacity



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OUR DRIVERS

WWW.NZLOOKSHUTTLES.CO.NZ



We only hire the best.

TEAM



Without our team, we have no service. And with solid team work, fairness in our actions, reliability in our product and resourcefulness in our drive, we provide a secure experience.

COMMUNITY



With curiosity and the strength to lead, we show empathy and adventure to all the communities we work with.

SERVICE



It takes hard work, efficiency and sometimes a little restraint to deliver a professional service that hits the mark - every time.

HEALTH



All the essentials for a happy work/life balance: growth, equality, diversity, support, honesty and happiness.

- 'P' endorsement - police vetted
- Uniformed for easy identification
- Friendly & approachable
- Understand empathy & discretion
- Concierge service
- Reliable
- Trustworthy



NZ LOOK SHUTTLES



Social Responsibility.

We acknowledge climate change, and are committed to our role in preserving the future of our planet.



The New Zealand Tourism Sustainability Commitment aims to see every New Zealand tourism business committed to sustainability by 2025.



By following the Tiaki Promise, we are making a commitment to New Zealand. To act as a guardian, protecting and preserving our home.

Giving back to the communities we work in is important to us. There are plenty of worthy causes out there and we do our best to play our part. While we'd love to help them all, below you'll see some of the charitable causes close to our heart.



We see first-hand the incredible work the team at RMH do, supporting families with a home-away-from-home.



As a tree funder, our donations mean more native trees in the ground, more homes for our native birds, spaces for our kids to play and a more beautiful New Zealand. Every tree counts.



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WHAT OUR CLIENTS SAY

WWW.NZLOOKSHUTTLES.CO.NZ

S Sue Bowie
Local Guide • 23 reviews • 22 photos
★★★★★ 20 May 2020
We have been using NZ Look Shuttles for many years now for new students that arrive from developing countries to commence their study at Lincoln University. Heather and Tim go out of their way to welcome them, which really reassures us as these students are sometimes quite vulnerable. They deliver them right to their accommodation door if after hours, and also point out facilities on their way through Lincoln township that they may need, such as the supermarket. Lastly, they are incredibly flexible if we have delayed flights. They are always there for our precious people - never miss a beat, day or night. Utterly reliable and super-friendly!
Positive
Punctuality, Quality, Professionalism, Value

L Liam Bentley
4 reviews • 0 photos
★★★★★ 21 Sept 2021
We've worked with Heather and Tim at NZ Look for many years now, and it's been a huge pleasure. Friendly and welcoming service with very tidy vehicles. Thanks heaps guys! :-)
[View full review](#)
NZ Look Shuttles
Owner
30 Sept 2021
Thanks Liam, you're one of our faves :)

They're always on time (often early!) and our staff, players and execs enjoy the friendly service. We often change plans at the last minute and nothing is ever a problem. I can't recommend them highly enough!
Cricket Operations / NZ Cricket

P Penny Curran
2 reviews • 0 photos
★★★★★ 20 May 2020
We regularly use NZ Look Shuttles for both business and personal use. Tim and Heather are very professional, super-friendly, helpful and always give exceptional service. Nothing is ever a problem for them - they often will go the extra mile to ensure our journey is a good experience. Without fail they are always ready waiting and there to collect us from home or when we are returning at the airport, no matter what time of day or night. Their vehicles are clean and modern. I highly recommend you consider using them for all your transport needs - you won't be disappointed.
Positive
Punctuality, Quality, Professionalism, Value
NZ Look Shuttles
Owner
20 May 2020
And we love seeing you guys! It's always a pleasure ❤️

Thanks to NZ Look Shuttles for the wonderful service they provide. We have many students who use the shuttle when they first arrive in the country and can proudly say they've never had an issue with the pickups. Students are always happy when they arrive and mention the friendly drivers. We're impressed with their attention to detail, plus they're polite, welcoming, reliable and always arrive on time. They go above and beyond.
Lincoln Uni Accommodation Office - 2018

A huge thank you for all the work you have done over the last few days and how much easier you made my job. Thank you so much and I look forward to a long and happy relationship with you guys.
Sandy - Bioprotection Aotearoa / Lincoln University

B Brett and Bex Congalton
28 reviews • 0 photos
★★★★★ 14 hours ago **NEW**
Excellent service, we would definitely book with NZ Look Shuttles again. Prompt and clear communication, good value, friendly, professional and safe driver, timely pickups.
NZ Look Shuttles
Owner
Just now
Awww thanks guys! We loved having you along. Tim is thrilled you had a great experience. See you next time! :-)

P Patrick
3 reviews • 4 photos
★★★★★ 26 Jun 2020
We always use NZ look shuttles to pick up our guests! Heather and Tim are great and friendly. They always accommodate my last minute pick up requests!! 😊 Highly recommended! [View full review](#)
NZ Look Shuttles
Owner
27 Jun 2020
Thanks, Patrick. We're looking forward to things getting back to normal!

SEE ALL OUR REVIEWS HERE



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WHAT'S NEXT?



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